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October 5, 2017

To Whom It May Concern

Re: Payserv

I wanted to write a letter referencing our experience this year in a conversion from our payroll processing company, ADP to PayServ Systems. SOA had been with ADP for the past 8 years and while there we no major issues, it had been a vendor who had overreached with costs for HR/Employment additional services over and above payroll processing and technology which seemed old and was not able to meet the current needs of our multi-site facility medical company.

PayServ and their team of experts did an excellent job listening to our needs, concerns and wishes and after digesting them, came back with a business proposal that addressed all areas of our needs. Changing payroll processing companies can be scary and confusing and can raise operational issues but the PayServ Team walked our staff through every step of the process from design through implementation.

We not only had the attention of the PayServ Team but as unusual as this may seem, their CEO Todd Saylor came out and took time to meet with our CFO and our HR Director and me. SOA achieved an excellent conversion from ADP and while there are a multitude of details in the planning process and implementation stages, the PayServ Team made adjustments when they were required to be certain our needs were met. PayServ **EXCEEDED** our **EXPECTATIONS**.

Without hesitation I am more than happy to recommend their TEAM of Professionals to anyone who asks. I am also willing to have you call or email me if you feel you want to talk through our experience. You can reach me at 941-320-3133 or dbadfl@aol.com

Sincerely,


Douglas P. Badertscher, CEO
Sarasota Orthopedic Associates